



Privacy Policy

At Player Profile, we take the privacy of our users and members seriously and are dedicated in ensuring that all personal information held is protected and processed in line with the UK General Data Protection Regulations (UKGDPR) and Data Protection Act (DPA) 2018.

Please read this policy as it explains in full and sets out how Player Profile will handle, process and share any personal information that is provided to us by yourself, either when using our website or in any other circumstances where personal information is collected such as social media. We will take the necessary precautions and steps to keep your personal information secure and to prevent any unauthorised access or use/reuse of your information. All personal information that we process is in accordance with the UKGDPR and DPA 2018 legislation.

By using our website or submitting information to us through or in connected with our website, social media channels, namely X (previously Twitter), TikTok, Instagram, Facebook and messaging apps such as WhatsApp and email, you signify your consent to our collection, use, sharing and disclosure of your personal information in accordance with this policy.

The type of personal information we collect

Personal identifiers such as your name, contact details such as contact telephone number, contact email address and social media handles and age.

How we get the personal information and why we have it

All of the personal information we process is provided to us directly from yourself for one of the following reasons:

- To provide a service for which you have paid for

The information you have provided to us will be shared via our website as well as directly with interested parties to allow the interested parties to be able to contact you directly. We collect information provided by yourself on different platforms such as our website, social media channels namely X, Instagram, Facebook, TikTok, email and our forms.

Under the UK General Data Protection Regulations (UKGDPR), the lawful bases' we rely on for processing all personal information are:

(a) Your consent – the individual (you) has given clear consent for us to process your personal data for a specific purpose. You are entitled to withdraw your consent at any time, you can do this by emailing info@player-profile.uk. However, please note that if you are to

withdraw your consent, this may mean that we are unable to complete the services in which you have paid for.

or

(b) Contract – the processing is necessary for a contract you have with the individual, or because they have asked you to take specific steps before entering into a contract.

How we store your personal information

All personal information and special category information is securely stored on an encrypted, password protected device which is stored in a reinforced safe with limited access. There is a limited number of users who have access to the device containing the data.

Personal identifiers which we hold such as name, contact details, postal and email addresses, age etc. are only kept for the duration that the service is being provided. For example if you have paid for the fee for the season then your information will be kept for the entirety of that particular season. Deletion and disposal of the personal information 1 week following the completion of the season should the user not renew their annual subscription ahead of the next season.

Your rights under the Data Protection Act (DPA) 2018

Under the data protection law and legislation, you have rights including:

Your right of access – You have the right to ask us for copies of your personal information which we hold.

Your right to rectification – You have the right to ask us to rectify your personal information which you believe may be inaccurate. You also have the right to ask us to complete information you believe is incomplete.

Your right to erasure – You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing – You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing – You have the right to object to the processing of your personal information in certain circumstances.

Your right to data portability – You have the right to ask that we transfer the personal information you provided to us to another organisation, or to you, in certain circumstances.

Under the Data Protection Act (DPA) 2018 you are not required to pay any charge for exercising your rights. If you make a request, we have one calendar month to respond to said request.

In order to submit your request, you can do so by submitting this via info@player-profile.uk.

How to complain

If you have any concerns about our use of your personal information, you can make a

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complaint to us via info@player-profile.uk.

You can also submit a complaint to the Information Commissioners Office (ICO) if you are unhappy with how we have used or processed your personal information.

The ICO's address:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113
ICO website: <https://www.ico.org.uk>